

Home Infusion Services

What service(s) will be provided by this level of care?

- **Home Infusion Pharmacy Services:**
- Home infusion is ordered by a physician and needs to be administered via the vein for specific medical diagnoses.
- Medication management provided by licensed pharmacist.
- Nursing support is for infusion only. The infusion provider will provide specifics around your care based on your clinical needs.
- Home infusion medications and supplies will be delivered to the patients home or place of residence.

Home Infusion Services may include the following therapies:

- Antibiotic, Antivirals, Anti-Infectives
- Inotropes
- Hydration
- Nutrition (TPN and Tube Feeding)
- Pain management, Palliative Care
- Pre and Post-Transplant Therapies
- Specialty Infusion Medications

How is this level of care different from being in the hospital?

- Many types of infusion therapies are given safely and effectively outside of the hospital or clinic setting, helping to promote better health and an improved quality of life.
- Teaching may begin in the hospital; however, all patients and/or caregivers **will be taught** how to administer the infusion therapy in the home.
- The infusion pharmacy and nursing teams will assist with teaching and management of the intravenous medication.

How does the referral process work? Does this level of care require a physician order?

- Your physician will order infusion therapy depending on your needs before your discharge from the hospital. Your physician will continue to monitor your care through communication with the infusion team.
- Your social work/case manager will assist you in choosing an infusion provider, you will be contacted by the provider to verify your contact information, insurance benefits, and coordinate care.

How long will I need to stay at this level of care?

- Your physician will prescribe the length of need for your home infusion medication. They will monitor your blood work and physical symptoms to determine if the infusion will need to be extended.

Will my insurance pay for this level of care? What happens when insurance no longer covers this level of care?

- Home infusion services are covered at various reimbursement levels under most insurance plans.
- Prior to the start of infusion services, your benefits will be verified.
- Your specific infusion medication coverage and any out of pocket costs will be explained by the infusion provider prior to discharge from the hospital.
- Should your insurance change or if there is a lapse of insurance, you are responsible for communicating that information to your infusion provider. Your physician will then be contacted to discuss alternative treatment options for the duration of your therapy.

What should I expect from this level of care? Who will take care of me? How often will I be seen by a physician or healthcare professional? What happens if I have medical issues?

- Your infusion provider will supply the infusion drug(s) and all related infusion supplies.
- You and/or your caregiver will be taught by your home health provider/infusion nurse how to administer your infusion therapy.
- In some situations, Home Health nursing services may be arranged in addition to the infusion company to assist you once a week with your home infusion therapy (labs draws and access line dressing changes).
- Your physician will determine and schedule any follow-up visits and when to discontinue infusion services.
- If you have a medical issue related to your infusion services you will need to contact : your physician, home infusion provider and/or home health agency.

Does one of my current doctors need to and agree to continue to manage my care?

- Your infusion pharmacy team will provide ongoing monitoring and support for your intravenous drug therapy.
- Your infusion pharmacy team will coordinate services with your following physician and other ancillary health care agencies based on your needs.

What is expected of me at this level of care?

- You and/or your caregiver will be taught how to and **expected to administer** your infusion therapy.
- Teaching may be started in the hospital or at home depending on the complexity of your infusion needs.
- Patient and/or caregiver involvement is required for this level of care.

What must I be able to do on my own or with family support to safely discharge from this level of care?

- You and/or your caregiver will be taught how to administer your infusion therapy.
- Teaching may be started in the hospital or at home depending on the complexity of your infusion needs.
- Patient and/or caregiver involvement is required.

What happens when I no longer need this level of care? Do I go to another level of care?

- Once infusion therapy is completed your physician will determine when to remove your infusion line.
- Once your infusion access line is removed, your infusion therapy and nursing services will be discontinued.
- You will remain under the care of your physician once the infusion services have been discontinued.